Division of Health Care Facilities (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: \_ B. WING 12/04/2013 TN1601 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 811 KEYLON STREET HORIZON HEALTH AND REHAB CENTER MANCHESTER, TN 37355 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID COMPLETE (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PRÉFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) N 000 N 000 Initial Comments During the annual licensure survey and complaint investigations (#31284, #28691, #31723, and #32173) conducted on December 4, 2013, at Horizon Health and Rehabilitation Center, no deficiencies were cited in relation to the complaints under chapter 1200-8-6, Standards for Nursing Homes. N 433 1200-8-6-.04(24) Administration N 433 N 433 1200-8-6-,04(24) Administration (24) The facility shall develop a concise statement of its charity care policies and shall post such How the corrective action(s) will be statement in a place accessible to the public. accomplished for those residents found to have been affected by the Authority: T.C.A. §§4-5-202, 4-5-204, deficient practice. 39-17-1803, 39-17-1804, 39-17-1805, 68-11-202, 12/4/13 68-11-204, 68-11-206, 68-11-209, 68-11-225, On 12/04/13, the facility's Charity Care 68-11-254, 68-11-256, 68-11-257, 68-11-268, Policy was posted to be accessible to 68-11-906, and 71-6-121. the public. How the facility will identify other residents having the potential to be affected by the same deficient practice. This Rule is not met as evidenced by: Based on observation and interview, the facility All residents have the potential to be failed to post the charity care policy in an area affected. accessible for public viewing. The Administrator will monitor the The findings included: posting of the Charity Care Policy for accessibility within the facility. Observation and interview with the Administrator, on December 2, 2013, at 1: 30 p.m., in the Administrator's office, confirmed the facility's charity care policy had not been posted for public What measure will be put in place or viewing. systemic changes made to ensure that the deficient practice will not occur.

Division of Health Care Facilities

LABORATORY DIRECTOR'S OR PROVIDER/SLIPPLIER REPRESENTATIVE'S SIGNATURE

(X6) DATE

STATE FORM

Division of Health Care Facilities (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: \_ B. WING 12/04/2013 TN1601 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 811 KEYLON STREET HORIZON HEALTH AND REHAB CENTER MANCHESTER, TN 37355 (X5) COMPLETÉ PROVIDER'S PLAN OF CORRECTION (X4) ID PREFIX SUMMARY STATEMENT OF DEFICIENCIES ĺD (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) The Administrator or designee, N 433 (Admissions Director) will ensure the Charity Care Policy is in proper placement. How the facility will monitor its corrective actions to ensure the deficient practice is being corrected and will not reoccur The Administrator will bring the Charity Care Policy audit findings to the Quality Assurance Performance Improvement Committee meeting monthly, for (3) months and then PRN. if needed. The Quality Assurance Performance Improvement Committee members are the Administrator, Director of Nursing, Staff Development Coordinator, Social Services Director, Maintenance Director, Business Office Manager, Dietary Manager and the Medical Director. livision of Health Care Facilities

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